

**SUBMISSION OF COMPLAINT**

Full Name: .....
Identity Card/ Passport No.: .....
Existing Customer:      YES <input type="checkbox"/> NO <input type="checkbox"/>

We kindly request you to specify the way you wish USB BANK PLC to communicate with you:
<input type="checkbox"/> By mail - Correspondence Address: ..... ..... .....
<input type="checkbox"/> By phone - Contact number: .....
<input type="checkbox"/> By email - Email: .....

We kindly request to briefly describe your complaint in the following frame. For security reasons, please do not enter the number or the PIN number of your card.
..... ..... ..... ..... ..... ..... ..... ..... ..... .....

**BRIEFING**

We inform you that USB BANK PLC will process the data of the present bulletin of complaint, as well as any other personal data the Bank has collected with your submission, only for the purpose of answering the complaint you submit.

**DECLARATION**

By signing the present bulletin of complaint, I declare that I give my consent to USB BANK PLC to process the above bulletin data.

SIGNATURE: .....

DATE: .....